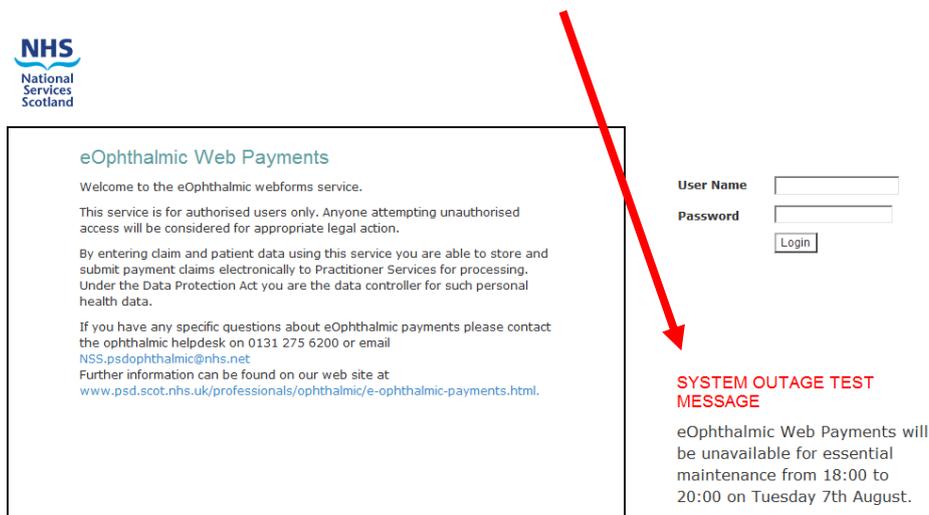


eOphthalmic web form enhancements: What's different?

From 21st September 2018 you will notice some changes to the eOphthalmic web form. Here is a summary of the enhancements we have made based on user feedback. Further instructions for use can be found on our website:

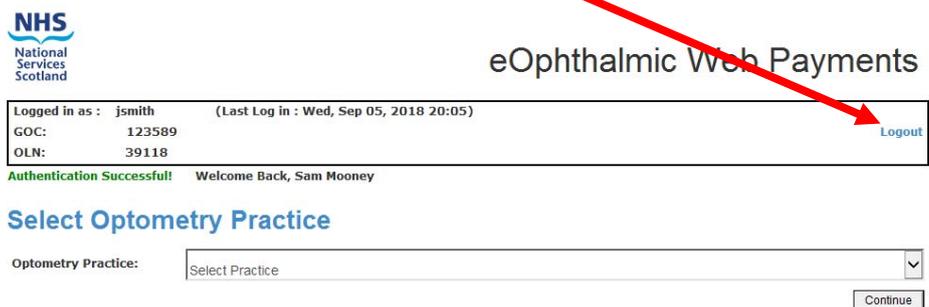
<https://nhsns.org/services/practitioner/ophthalmic/eophthalmic/using-eophthalmic/getting-started/>

The 'Landing page' now has the ability to show notifications i.e. for forthcoming system downtime.



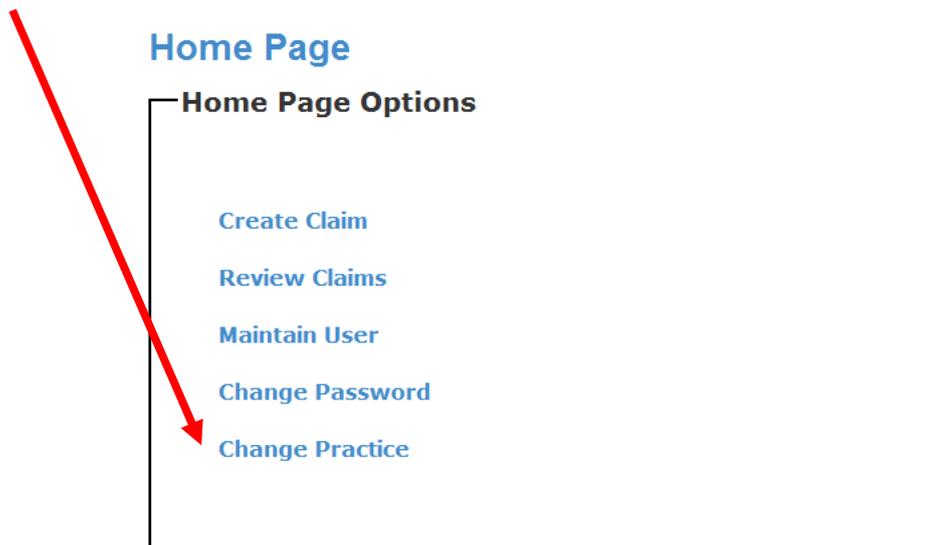
The screenshot shows the NHS National Services Scotland logo at the top left. The main content area is titled "eOphthalmic Web Payments" and contains a welcome message and instructions. To the right of the main content is a login form with fields for "User Name" and "Password", and a "Login" button. A red arrow points from the top of the page down to a red text notification that reads "SYSTEM OUTAGE TEST MESSAGE". Below this message, it states: "eOphthalmic Web Payments will be unavailable for essential maintenance from 18:00 to 20:00 on Tuesday 7th August."

You log in as before. However, note that the ribbon at the top of the next and subsequent pages now has a 'Logout' button. Use this button to exit the system, but also, if you want to change user, you can use it as a shortcut to the landing page.



The screenshot shows the NHS National Services Scotland logo at the top left. The main content area is titled "eOphthalmic Web Payments". Below the title is a ribbon containing the following information: "Logged in as : jsmith (Last Log in : Wed, Sep 05, 2018 20:05)", "GOC: 123589", and "OLN: 39118". To the right of this information is a "Logout" button. Below the ribbon is a green message that says "Authentication Successful! Welcome Back, Sam Mooney". Underneath is a section titled "Select Optometry Practice" with a dropdown menu labeled "Optometry Practice:" and a "Continue" button.

You will also see when you get to the 'Home Page' that there is now an option to 'Change Practice'.



This will take you back to the page with the dropdown list of practices linked to your user account and means that you can change the practice you are entering data for without having to go all the way out of the system and log back in again.

The Patient look-up is still entered the same way but when the results are presented you now have the option to create a claim using the details you entered rather than those we returned.

The image shows a screenshot of a web application's 'Patient history and results' page. The page title is 'Patient history and results'. Below the title, it says 'No patient record found with the given details.' To the left, there is a table titled 'Patient Search Details' with the following data:

GivenName	John
FamilyName	Brown
ChiNumber	
DateOfBirth	23/03/1980
Sex	Male
PostCode	AB1 1AB

To the right of the table, there are two options for creating a claim: 'Create Web Payment Request from returned details' and 'Create Web Payment Request from search criteria'. Below each option are three links: 'GOS1 - OPHTHALMIC EYE EXAMINATION', 'GOS3 - OPTICAL VOUCHER AND PATIENT'S STATEMENT CLAIM REQUEST', and 'GOS4 - OPTICAL REPAIR/REPLACEMENT VOUCHER CLAIM REQUEST'. A red arrow points from the top center towards the 'Create Web Payment Request from search criteria' option. At the bottom right, there is a button labeled 'Return To Home'.

This will save you having to re-key the data if the system can't find a match or if you believe that the information returned is wrong (which may happen with common names).

GOS1

The case ID at the top of the claim has been redesigned to make it clearer which 6 digits make up the reference number to be written on the 'Practice patient record form' (cheque book).

NHS
National Services Scotland

eOphthalmic Web Payments

Logged in as: jsmith (Last Log in : Mon, May 14, 2018 12:04) [Logout](#)
GOC: 100000 Enabled for Practice: 12345 (J Smith Opticians)
OLN: 54321

GOS(S)1 Application for an NHS eye examination

Case ID 29814 / 001143 / 0

Patient Details Practitioner's Declaration

CHI Number	Forename	Surname	Patient was referred by:
			Please select..

Case ID 29814 / 001143 / 0

Patient Details

CHI Number Forename

There are now boxes around the Primary and Supplementary sections of the Patient's Declaration' to make them clearer.

Patient's Declaration

Patient has confirmed proper entitlement to either NHS Primary or Supplementary eye examination as:

- An ordinary resident of the UK
- Belongs to one of the categories for exemption from NHS charges set out in the NHS (Charges to Overseas Visitors) (Scotland) Regulations 1989

Eye examination type

Patient's Declaration - Primary Eye Examination

Signed? Yes No Signed By Patient Guardian/Carer

Date Signed

Forename Surname

Name (if not patient)

Address (if different to patient address)

Postcode:

Patient's Declaration - Supplementary Eye Examination

Signed? Yes No Signed By Patient Guardian/Carer

Date Signed

Forename Surname

Name (if not patient)

Address (if different to patient address)

Postcode:

Claim Authorisation

Date Authorised

All elements relating to domiciliary visits are now put in a separate box to make them clearer.

This screenshot shows a section of a form with a light orange background. At the top, there are two 'Please select' dropdown menus. Below them are checkboxes for 'D', 'Complex', 'Prism', and 'Tints'. A red arrow points from the text above to a box containing the following elements: radio buttons for 'Primary Eye Examination', 'Supplementary Eye Examination', and 'Both'; a 'Supplementary Reason Code' dropdown; a 'Domiciliary fee quantity' dropdown; a text area with a label 'I have made a domiciliary visit to conduct this eye examination at the address given in the 'Patient Details' section of this claim. The patient was unable to attend the practice for their eye examination because:'; and a 'Please select...' dropdown. Below this box, the 'Amount Claimed' is shown as '£0.00'. At the bottom, there is a date field with a calendar icon and the number '39118'.

Once you have entered all of the examination details press the new 'Calculate' button at the bottom of the screen and it will automatically put the total amount of the claim in.

This screenshot shows the full form with a light orange background. The top section is titled 'Patient's Declaration - Supplementary Eye Examination'. It includes a 'Signed?' section with 'Yes' and 'No' radio buttons (the 'No' button is selected), and 'Signed By' options for 'Patient' and 'Guardian/Carer'. There are fields for 'Date Signed', 'Forename', 'Surname', 'Name (if not patient)', 'Address (if different to patient address)', and 'Postcode:'. A red arrow points from the text above to a dropdown menu in the 'because:' section. Below this, the 'Amount Claimed' is shown as '£0.00'. The bottom section is titled 'Claim Authorisation' and contains a table with the following data:

Date Authorised	<input type="text"/>
Ophthalmic List Number	39118
GOC Number	123589
Payment Location Code	29814

At the bottom of the form, there are four buttons: 'Prepare to submit', 'Calculate', 'Save', and 'Cancel'. A red arrow points from the text above to the 'Calculate' button.

'View Claims' screen

The 'View Claims' screen now has extra columns showing the Date of 'Exam' and 'Value' of the amount claimed.

Review Claims
Web Payments Submissions

Claim created between and Claim type Status Refresh

Name	CHI	Date of birth	Created	Exam	Type	Status	Value	Action	Delete?
Zxcvb Zxcvb		02/01/2007	20/01/2017	17/08/2016	GOS4	Parked	39.10	View	Delete
x x		06/08/2015	06/08/2015		GOS1	Parked	0.00	View	Delete
Stephen Woodrow		11/12/1977	20/07/2015	02/07/2009	GOS3	Submitted (Error)	38.70	View	Delete
Michael Wood		01/02/2006	20/07/2015	01/07/2015	GOS3	Submitted (Error)	38.70	View	Delete

The existing filters are still there but you can also now sort the claims by 'Name', Date 'Created' or by Date of 'Exam' by clicking the black arrowhead in your chosen column header. Clicking the arrow again will invert the order.

Review Claims

Web Payments Submissions

Claim created between and Claim type Status

Name	CHI	Date of birth	Created	Exam	Type	Status
Zxcvb Zxcvb		02/01/2007	20/01/2017	17/08/2016	GOS4	Parked

GOS3 and GOS4

The order of the Patient Statement and Patient Declaration have been swapped to match the order in which they will be completed and to match what people are used to on the paper forms.

NHS
National Services Scotland

eOphthalmic Web Payments

Logged in as: jsmith (Last Log in: Mon, May 14, 2018 12:04) Enabled for Practice: 12345 (J Smith Opticians) Logout

GDC: 100000
OLN: 54321

GOS(S)3 NHS OPTICAL VOUCHER AND PATIENT'S STATEMENT

Case ID: 29814 / 001144 / 0

NHS Optical Voucher

To be completed by the practitioner who tested the sight

OS Number: Forename: Surname: DOB: Gender: Previous Surname: Address: Postcode: Date of NHS eye examination: Reason for issue: Voucher Type: Supplements: Examining Practitioner: Patient's Declaration: Claim Authorisation: Prepare to submit Calculate Retotal Save Cancel

NHS
National Services Scotland

eOphthalmic Web Payments

Logged in as: jsmith (Last Log in: Mon, May 14, 2018 12:04) Enabled for Practice: 12345 (J Smith Opticians) Logout

GDC: 100000
OLN: 54321

GOS(S)4 NHS OPTICAL REPAIR/REPLACEMENT VOUCHER APPLICATION FORM

Case ID: 29814 / 001145 / 0

Patient Details

CHI Number: Forename: Surname: DOB: Gender: Previous Surname: Address: Postcode: Date of NHS eye examination: Confirmation glasses/contact lenses have been: Voucher Type: Supplements: Patient's Declaration: Claim Authorisation: Prepare to submit Calculate Retotal Save Cancel

As with the GOS1 both of these forms now have a 'Calculate' button at the bottom to enter the total amount of the claim.

Ophthalmic List Number: 39118
GOC Number: 123589
Payment Location Code: 29814

Prepare to submit Calculate Retotal Save Cancel

However, if you need to overwrite this amount (i.e. if the value of the glasses is less than the voucher value or if there is a patient contribution) then enter the amount in the appropriate box and hit the 'Retotal' button.

Ophthalmic List Number: 39118
GOC Number: 123589
Payment Location Code: 29814

Prepare to submit Calculate Retotal Save Cancel